



NEWS

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LAUNCH OF NEW WEBSITE FOR THE

NORTHERN NHS

TRAINING ADVISORY GROUPS

The Northern NHS TRAINING ADVISORY GROUPS are delighted to have secured the services of STUART FLIGHT to manage the Ntags website. Stuart already designs and manages the Health Facilities Management Association (HEFMA), the Health Care Facilities Consortium (HFC) and the Southern Training Advisory Group (STAG) websites.

With the assistance of Stuart, we intend to keep our website up-to-date with information about the very latest training events planned by the Northern NHS Training Advisory Groups.

Our aim is to continue to provide topical, cost effective training for people employed by the NHS in Facilities, Estates and Hotel Services.

The three TAGs have seen recent changes in membership including new "chairs" of all three TAGs.

- After leading the FM TAG from its' beginnings 12 years ago, Michael Gallagher, Director of Facilities for Blackpool, Fylde and Wyre Hospitals NHS Trust has resigned from the chair and the FM TAG and handed over the reins to **TIM LITHERLAND**, Division Manager, Cumbria and Lancashire Strategic Health Authority.
- **BRANDON MORGAN**, Operational Services Manager, Lancashire Teaching Hospitals NHS Trust, is the new chair of the HS TAG.
- **HOWARD JACKSON**, Facilities Manager, Lancashire Teaching Hospitals NHS Trust, continues to chair the Estates TAG after Colin Fitzpatrick retired from the NHS.

All three Chairs and all TAG Members are committed to meeting the training needs of staff enabling them to achieve the level of performance that is now expected. This is done by organising and facilitating conferences, courses, lectures, workshops and master classes for senior managers/managers/supervisors and providing specialist technical training to a wide range of front line staff employed within Facilities, Estates and Hotel Services.



FUTURE NORTHERN NHS TRAINING ADVISORY GROUP EVENTS

If you want further information about any NTAG event,
or wish to reserve a place,
please contact Anne Wilkinson on

Email: anne.wilkinson@fyldepct.nhs.uk

Telephone: 01253 306415

Fax: 01253 306424



The Northern NHS
ESTATES TRAINING ADVISORY GROUP
present a one-day conference on

WASTE MANAGEMENT IN THE NHS

to be held on

FRIDAY 28TH APRIL 2006

at

**THE CONFERENCE CENTRE,
Wrightington, Wigan and Leigh NHS Trust, Wrightington Hospital,
Hall Lane, Appley Bridge, Near Wigan**

Is your Trust waste generation an ever increasing pressure and difficult to control? Are you familiar with the latest legislation and re-use/recycling initiatives? Everyone in a Trust generates waste. How to manage that waste however, often falls within the remit of one individual. The Department of Health "**NATIONAL STANDARDS, LOCAL ACTION**" published in 2004, requires an annual assessment, to ensure that the prevention, segregation, handling, transport, and disposal of waste is properly managed so as to minimise risks.

Armed with the right resources, managers can meet the challenge of ever changing legislation, increasing costs and help to maintain a healthy environment, an important aspect of healthy living.

This conference brings together speakers from a variety of backgrounds to focus on legislation, financial pressure and environment and how waste specialists both inside and outside the NHS can contribute. We will also hear from those who have to work in areas managing waste from the point of production.

The conference speakers will explore the change process required to move from the practice of waste disposal to waste management. Current strategies that are adopted by NHS Trusts when trying to achieve **BEST PRACTICABLE ENVIRONMENTAL OPTION** are examined, together with the challenges faced by NHS managers in the implementation of these strategies.

Of particular importance are the new **HAZARDOUS WASTE REGULATIONS 2005 and the accompanying guidance on **THE SAFE MANAGEMENT OF HEALTHCARE WASTE**.**

THIS CONFERENCE WILL BE OF SPECIAL INTEREST TO ESTATE AND FACILITIES MANAGERS AND OFFICERS; HEALTH & SAFETY, RISK AND HOTEL SERVICES MANAGERS AND INFECTION CONTROL OFFICERS.

The cost of attending the conference is £100.00 per person. This includes attendance at the conference, course handouts, coffee/tea on arrival, mid morning coffee/tea and biscuits, buffet luncheon and afternoon tea/coffee and biscuits.

WE ARE EXPECTING THIS CONFERENCE TO BE EXTREMELY POPULAR. RESERVE YOUR PLACE NOW.



The Northern NHS

HOTEL SERVICES TRAINING ADVISORY GROUP

Present a two-day residential course on

CONTROL AND RESTRAINT

to be held on

Date: TUESDAY AND WEDNESDAY, 16TH AND 17TH MAY 2006

at the

Venue: RAMADA JARVIS HOTEL,
RIVINGTON PARK SUITE, MANCHESTER ROAD, BLACKROD, BOLTON
(Telephone: 01942 814598. Fax: 01942 816026)

This two-day intensive residential course will provide participants with the techniques to manage incidents of violence and aggression so as to minimise the risk of injury to other staff and clients, to breakaway from attack and utilise a TEAM APPROACH in more difficult situations.

Course participants will be able to examine their own inter-personnel skills in dealing with the aggressive person in attempting to de-escalate a potentially violent situation. It is primarily aimed at employees who are expected to contain situations, i.e. arresting a person until the Police or other emergency services arrive to take control or to assist in the removal of persons from private property.

THE COURSE IS PRIMARILY FOCUSED ON THOSE NON-CLINICAL STAFF I.E. PORTERS AND SECURITY PERSONNEL WHO ARE CALLED TO SUPPORT NURSING AND CLINICAL STAFF WHEN PHYSICAL INTERVENTION IS REQUIRED IN THEIR AREAS. THE TRAINING OFFERED MAKES NO DISTINCTION OF GENDER, PROFESSIONAL RANK OR STATUS.

This event provides the opportunity to spend two days away from your normal work environment, to be updated on current training and to network into the evening with friends and colleagues on a multi-trust basis.

The cost of attending the two-day residential course is £295.00 per person and includes all course information; accommodation at the RAMADA JARVIS HOTEL (all rooms are for single occupancy with private en-suite facilities with remote control satellite television, direct dial telephone, trouser press and tea/coffee making facilities. Ample free guest parking. Delegates may use the swimming pool in the Sebastian Coe Health Club).



The Northern NHS

FACILITIES MANAGEMENT TRAINING ADVISORY GROUP

PRESENT

THE FM TAG **ANNUAL CONFERENCE** **2006**

to be held on

Date: THURSDAY AND FRIDAY, 5TH AND 6TH OCTOBER 2006

at the

Venue: SWAN HOTEL, NEWBY BRIDGE, CUMBRIA

The FM TAG Annual Conference is always very well attended. The event provides the opportunity to spend two days away from office pressures, to be updated on current thinking and to network into the evening with friends and colleagues.

The cost of attending the TWO-DAY RESIDENTIAL WORKSHOP IS £305.00 per person.

Residential conference fee includes attendance at the two-day workshop, course information, overnight accommodation at the Swan Hotel in en-suite bedroom with bath and shower (single occupancy), full English breakfast, morning coffee and pastries, lunch, afternoon tea and cake, and evening dinner served in Roanne Suite. All delegates are entitled to use the Health Spa facilities including swimming pool, sauna, steam room, gymnasium and Jacuzzi.

We are also able to offer places for DAY DELEGATES at a rate of £125.00 per person per day

Day delegate rate includes course information, morning coffee and pastries, lunch and afternoon tea and cake.

PLACES ON THE CONFERENCE ARE LIMITED. IF YOU WOULD LIKE TO RESERVE A PROVISIONAL PLACE TO ATTEND THE 2006 WORKSHOP, PLEASE CONTACT ANNE WILKINSON.

Tel: 01253 306415. email: anne.wilkinson@fyldepct.nhs.uk



The Northern NHS
FACILITIES MANAGEMENT TRAINING ADVISORY GROUP
present a one-day conference on

A STRATEGIC APPROACH TO SECURITY IN THE NHS **- Is It Working?**

to be held on

TUESDAY, 18TH JULY 2006

at

THE CONFERENCE CENTRE,

Wrightington, Wigan and Leigh NHS Trust, Wrightington Hospital,

Hall Lane, Appley Bridge, Near Wigan

THIS CONFERENCE WILL BE OF SPECIAL INTEREST TO TRUST BOARD MEMBERS AND SENIOR MANAGERS WHO HAVE EITHER RESPONSIBILITY OR AN INTEREST IN IMPLEMENTING SECURITY STRATEGIES WITHIN THEIR ORGANISATIONS.

WE ARE EXPECTING THIS CONFERENCE TO BE EXTREMELY POPULAR. RESERVE YOUR PLACE NOW.

The cost of attending the conference is £125.00 per person OR, £100 each if two or more attend from the same Trust/Organisation. This includes attendance at the conference, course handouts, coffee/tea on arrival, mid morning coffee/tea and biscuits, buffet luncheon and afternoon tea/coffee and biscuits.



NORTHERN NHS TRAINING ADVISORY GROUPS

FACILITIES MANAGEMENT

ESTATES

AND

HOTEL SERVICES

WHO WE ARE

MEMBERSHIP OF THE TAGs



Northern NHS Training Advisory Group FACILITIES MANAGEMENT TAG MEMBERS

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**LEAD PROVIDER TO ALL THREE NORTHERN NHS
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PAST EVENTS

HOTEL SERVICES TRAINING ADVISORY GROUP

1. **INTO THE FUTURE
THE 1993 HOTEL SERVICES SEMINAR**
A one-day conference held on Thursday, 4th February 1993 at Prestwich Conference Centre.
(73 delegates)

2. **TECHNICAL COURSE FOR LAUNDRY & LINEN SERVICE PERSONNEL**
A 5-day course for Laundry and Linen Service Managers and Supervisors
February 10th, 11th and 12th (first module)
and March 31st and April 1st, 1993 (second module)
Venue: Ladybridge Hall Training and Conference Centre, Bolton
(13 delegates)

3. **TECHNICAL COURSE FOR STERILE SERVICES PERSONNEL**
A 5-day course for Sterile Services Supervisors and Charge Hands
March 1st - 5th, 1993
Venue: Ladybridge Hall Training and Conference Centre, Bolton.
(21 delegates)

4. **COMMON CORE MODULE FOR HOTEL SERVICES MANAGERS**
October 19th - 22nd October, 1993
Venue: Ladybridge Hall Training and Conference Centre, Bolton.
(24 delegates)

5. **TECHNICAL COURSE FOR STERILE SERVICES PERSONNEL**
A 5 day course for Sterile Services Supervisors and
Charge Hands
November 15th - 19th 1993
Venue: Ladybridge Hall Training and Conference Centre, Bolton.
(20 delegates)

6. **DOMESTIC SERVICES COURSE for Deputy/Fist Line Managers and Supervisors**
March 8th and 9th, 1994
Venue: Ladybridge Hall Training and Conference Centre.
(25 delegates)

7. **MEAT QUALITY RECOGNITION - 1-day conference**
28th April, 1994
The Conference Centre, Wrightington Hospital, Wigan
(54 delegates)

8. **PORTERS COURSE for Portering Managers, Head Porters, Deputy Head Porters and Charge Hand Porters**
11th and 12th May, 1994
Ladybridge Hall Training and Conference Centre, Bolton.
(22 delegates)

9. **COMMON CORE MODULE for Hotel Services Managers**
May 17th, 18th and 19th, 1994
Ladybridge Hall Training and Conference Centre, Bolton.
(15 delegates)

10. **TECHNICAL COURSE FOR STERILE SERVICES PERSONNEL**
A 5-day course for Laundry and Linen Service
Managers and Supervisors
24th - 28th October, 1994
Ladybridge Hall Training and Conference Centre,
Bolton.
(17 delegates)

11. **DOMESTIC SERVICES COURSE FOR Deputy/First Line Managers and Supervisors**
November 21st and 22nd 1994
Ladybridge Hall Training and Conference Centre, Bolton.
(20 delegates)

12. **PORTERS COURSE for Portering Managers, Head Porters, Deputy Head Porters and Charge Hand Porters**
29th & 30th November and 1st December 1994
Ladybridge Hall Training and Conference Centre, Bolton.
(26 delegates)

13. **ONE DAY CONFERENCE - HOTEL SERVICES RESPONSE TO THE PATIENTS CHARTER,**
Thursday, 16th February, 1995
The Conference Centre, Wrightington Hospital, Wigan
(67 delegates)

14. **ONE DAY CONFERENCE - HOTEL SERVICES RESPONSE TO THE PATIENTS CHARTER. (Re-run of the February Conference due to demand)**
Thursday, 25th May, 1995
The Conference Centre, Wrightington Hospital, Wigan
(60 delegates)

15. **PORTERS COURSE for Portering Managers, head Porters, Deputy Head Porters and Charge Hand Porters**
27th, 28th and 29th June, 1995
Ladybridge Hall Training and Conference Centre, Bolton.
(17 delegates)

16. **THE BIG DEBATE**
Thursday, 12th October, 1995
The Conference Centre, Wrightington Hospital, Wigan
(64 delegates)

17. **LINEN AND LAUNDRY SERVICES (RESIDENTIAL) TECHNICAL COURSE**
31st October and 1st & 2nd November, 1995 (first module) and 21st and 22nd November, 1995 (second module)
Ladybridge Hall Training and Conference Centre, Bolton.
(18 delegates)

18. **STRATEGIC DEVELOPMENT OF THE HOTEL SERVICES WORKER,** Thursday, 16th November, 1996
Georgian House Hotel, Bolton
(68 delegates)

19. **DOMESTIC SERVICES (RESIDENTIAL) COURSE**
6th and 7th February, 1996
Ladybridge Hall Training and Conference Centre, Bolton
(18 delegates)
20. **2 DAY (RESIDENTIAL) TECHNICAL CATERING COURSE FOR CATERING MANAGERS AND SUPERVISORS**
14th and 15th May, 1996
Ladybridge Hall Training and Conference Centre, Bolton
(16 delegates)
21. **3 DAY (RESIDENTIAL) PORTERS COURSE FOR PORTERING MANAGERS, HEAD PORTERS AND CHARGE HAND PORTERS**
4th, 5th & 6th June, 1996
Ladybridge Hall Training and Conference Centre, Bolton.
(18 delegates)
22. **LINEN AND LAUNDRY SERVICES (RESIDENTIAL) TECHNICAL COURSE**
2nd, 3rd and 5th September, 1996 (first module) and 21st and 22nd November, 1996 (second module)
Ladybridge Hall Training and Conference Centre, Bolton.
(18 delegates)
23. **DOMESTIC SERVICES (RESIDENTIAL) COURSE**
19th and 20th November, 1996
Ladybridge Hall Training and Conference Centre, Bolton
(16 delegates)
24. **WE NEVER GET A SECOND CHANCE TO MAKE A FIRST IMPRESSION - Quality and Customer Care Conference**
A one day conference held on Thursday, 8th May, 1997 at the
Postgraduate Education Centre, Chorley & District General Hospital.
(65 delegates)
25. **WE NEVER GET A SECOND CHANCE TO MAKE A FIRST IMPRESSION - Quality and Customer Care Conference**
A one-day conference. Thursday, 4th December, 1997.
Postgraduate Education Centre, Chorley & District General Hospital
(Due to demand, this was a re-run of the 8th May 1997 conference)
(55 delegates)
26. **TRAINING DAY FOR LAUNDRY SUPERVISORS AND ASSISTANTS**
Thursday, 4th December, 1997. Queen's Park Hospital, Blackburn.
(18 delegates)
27. **THE MANAGEMENT AND DISPOSAL OF CLINICAL AND HEALTHCARE WASTE**
A one-day conference. Thursday, 21st May, 1998.
Postgraduate Education Centre, Chorley & District General Hospital
(60 delegates)
28. **3 DAY (RESIDENTIAL) PORTERS COURSE FOR PORTERING MANAGERS, HEAD PORTERS AND CHARGE HAND PORTERS**
2nd, 3rd and 4th June 1998.
Ladybridge Hall Training and Conference Centre, Bolton.
(16 delegates)
29. **NHS RESIDENTIAL ACCOMMODATION**
A one-day conference. Thursday, 10th September, 1998
Jarvis International Hotel, Bolton.

- (30 delegates)
30. **"HAVE WE GOT NEWS FOR YOU"**
A one-day conference. Tuesday, 2nd February, 1999
Jarvis International Hotel, Bolton.
(50 delegates)
31. **BUSINESS EXCELLENCE MODEL**
Workshop for Training Advisory Group Members. Thursday, 25th February, 1999
Jarvis International Hotel, Bolton.
(12 delegates)
32. **TRAINING DAY FOR PORTERING MANAGERS, HEAD PORTERS AND CHARGE HAND PORTERS**
Tuesday, 27th April 1999
Ladybridge Hall Training and Conference Centre, Bolton.
(16 delegates)
33. **THE IMPLICATIONS OF PFI ON THE FUTURE PROVISION OF NON-CLINICAL SERVICES**
Thursday, 17th February 2000
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(37 delegates)
34. **LINEN SERVICES FOR NON-LINEN SERVICES MANAGERS**
Tuesday, 27th June, 2000
Postgraduate Education Centre, Chorley & District General Hospital
(27 delegates)
35. **LINEN AND LAUNDRY TECHNICAL SERVICES COURSE**
Tuesday - Thursday, 26th - 28th September 2000
Ladybridge Hall Training and Conference Centre, Bolton.
(21 delegates)
36. **LINEN AND LAUNDRY TECHNICAL SERVICES COURSE**
Wednesday & Thursday, 15th and 16th November 2000
Ladybridge Hall Training and Conference Centre, Bolton.
(21 delegates)
37. **SUPERVISORY DEVELOPMENT COURSE**
Wednesday, Thursday and Friday, 9th, 10th and 11th May 2001
Jarvis International Hotel, Blackrod, Bolton
(20 delegates)
38. **SUPERVISORY DEVELOPMENT COURSE**
Wednesday, Thursday and Friday, 5th, 6th and 7th September 2001
Ramada Jarvis International Hotel, Blackrod, Bolton
(20 delegates)
39. **WINNING IN A CHANGING WORLD**
Front Line Training Course for Hotel/Support Services Personnel
Wednesday and Thursday, 24th and 25th October 2001
Ramada Jarvis International Hotel, Blackrod, Bolton
(20 delegates)

40. **PERFORMANCE MANAGEMENT FOR HOTEL SERVICES MANAGERS**
Thursday, 28th February 2002
The Conference Centre, Wrightington Hospital
(29 delegates)
41. **PEST AWARENESS COURSE – “IT’S A BUG’S LIFE”**
Friday, 8th and 15th November 2002.
Post Graduate Education Centre, Chorley Hospital
(14 delegates on the 8th and 18 delegates on the 15th).
42. **DELIVERING 21ST CENTURY SECURITY IN THE NHS**
Thursday, 1st May 2003
Lecture Theatre, The Manchester Postgraduate Health Sciences Centre, Manchester Royal Infirmary,
Oxford Road, Manchester.
(55 delegates)
43. **SUPERVISORY UPDATE – WHERE THE NHS IS.**
2-day residential course,
Wednesday and Thursday, 16th and 17th June 2004,
The Ramada Jarvis Hotel, Blackrod, Bolton
(25 delegates)
44. **ACCOMMODATION STUDY DAY**
Tuesday, 22nd June 2004
Richmond Hall, Lomax Street, Rochdale.
(50 delegates)
45. **LINEN AND LAUNDRY SERVICES COURSE**
1ST module – Tuesday, Wednesday and Thursday, February 2005 and
2nd module – Wednesday and Thursday, 2nd and 3rd March 2005
The Dunes Conference Centre, Pontins, Blackpool.
(25 delegates attended both modules)
46. **CONTROL AND RESTRAINT**
Tuesday and Wednesday, 16th and 17th May 2006 (Residential Conference)
Ramada Jarvis Hotel, Blackrod, Bolton

PAST EVENTS

FACILITIES MANAGEMENT TRAINING ADVISORY GROUP

1. **ADDING VALUE TO THE ORGANISATION THROUGH FACILITIES MANAGEMENT**
A one-day conference held on Thursday, 5th May, 1994
at the Georgian House Hotel, Manchester Road, Blackrod, Bolton.
(34 delegates)

2. **MARKET TESTING AND FACILITIES MANAGEMENT**
A one-day conference held on Thursday, 30th June, 1994 at the Georgian House Hotel, Manchester Road,
Blackrod, Bolton.
(48 delegates)

3. **NHS FACILITIES MANAGERS - MANAGEMENT DEVELOPMENT PROGRAMME, 1994-95.**

5 Modules:

FACILITIES MANAGEMENT	10th-13th October, 1994	13 delegates
QUALITY MANAGEMENT	8th & 9th November, 1994	11 delegates
ORGANISATION & MANAGEMENT	14th & 15th February, 1995	13 delegates
RISK MANAGEMENT	11th & 12th April, 1995	13 delegates
PROFESSIONAL PRACTICE	23rd & 24th May, 1995	14 delegates

Venue: The Georgian House Hotel, Blackrod, Bolton.

4. **EFFECTIVE SECURITY MANAGEMENT**
28th November, 1995
Conference Centre, Chorley and District Hospital.
(37 delegates)

5. **NHS RESIDENTIAL ACCOMMODATION**
Thursday, 29th February, 1996
The Conference Centre, Wrightington Hospital
(43 delegates)

6. **PRIVATE FINANCE INITIATIVE**
Keynote Speaker : Michael Jack MP.
Friday, 17th May, 1996
The De Vere Hotel, Blackpool.
(64 delegates)

7. **GREENING THE NHS**
Wednesday, 9th October, 1996
The Conference Centre, Wrightington Hospital
(29 delegates)

8. **RISK MANAGEMENT,**
Thursday, 6th February, 1997
Venue: British Nuclear Fuels, Salwick, Preston.
(36 delegates)

9. **FACILITIES MANAGEMENT IN A CHANGING WORLD**
Wednesday, 8th October, 1997
Atlantic Suite, Terminal 2, Manchester Airport
(46 delegates)

10. **LEADING AND MOTIVATING THE FACILITIES TEAM**
Wednesday, 1st April, 1998
British Aerospace, Warton, Near Preston.
(44 delegates)

11. **PRIVATE FINANCE INITIATIVE**
Wednesday, 17th June, 1998,
Haydock Thistle Hotel, St Helens, Merseyside.
(36 delegates)

12. **THE CHALLENGE FOR FACILITIES MANAGEMENT IN THE 21ST CENTURY**
3 day residential course -15th to 17th October 1998
Low Wood Hotel, Windermere, Cumbria.
(18 delegates)

13. **DRIVING FORWARD A HEALTHY TRANSPORT PLAN**
Wednesday, 14th April 1999
Reebok Stadium, Bolton, Greater Manchester
(45 delegates)

14. **DELIVERING BEST VALUE WITHIN THE NHS**
Wednesday, 8th September 1999
Merseyside Maritime Museum, Albert Dock, Liverpool
(61 delegates)

15. **GREENCODE COMPUTER TRAINING**
2nd, 3rd, 23rd and 24th March 2000
IPCISS Computer Training Room, Bolton Royal Hospital
(52 delegates)

16. **THE MEDICAL PERSPECTIVE IN FACILITIES MANAGEMENT**
Tuesday, 7th March 2000
Jarvis International Hotel, Bolton
(36 delegates)

17. **A NEW AGENDA FOR HEALTH AND THE IMPLICATIONS FOR FACILITIES MANAGEMENT**
Friday, 9th June 2000
Preston Marriott
(22 delegates)

18. **FACILITIES MANAGEMENT - RESPONDING TO THE NEW HEALTH CARE AGENDA**
2-Day Residential - Thursday & Friday, 26th and 27th October 2000
Low Wood Hotel, Lake Windermere, Cumbria.
(33 delegates)

19. **CUSTOMERS EXPECTATIONS**
Wednesday, 16th May 2001
Atlantic Suite, Manchester Airport
(38 delegates)

20. **APPOINTMENT OF PROFESSIONAL PRACTICES**
Friday, 6th July 2001
Long Drawing Room, The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(20 delegates)

21. **PROJECT MANAGEMENT**
Date:
Long Drawing Room, The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(18 delegates)

22. **MASTER CLASS ON SERVICE QUALITY IN THE NEW NHS**
Tuesday, 14th August 2001
Executive Boardroom, Preston Marriott
(20 delegates)

23. **FACILITIES MANAGEMENT - 2 DAY RESIDENTIAL CONFERENCE**
Thursday and Friday, 20th and 21st September 2001
Low Wood Hotel, Lake Windermere, Cumbria
(40 delegates)

24. **ORGANISATIONAL CHANGE**
Friday, 16th November 2001
Manchester City Football Club
(30 delegates)

25. **PRIVATE FINANCE INITIATIVE**
Friday, 26th April 2002
Preston Marriott,
(43 delegates)

26. **FACILITIES MANAGEMENT ANNUAL WORKSHOP – 2002**
Thursday and Friday, 19th and 20th September 2002
The Beech Hill Hotel, Lake Windermere, Cumbria
(34 delegates)

27. **RETHINKING CONSTRUCTION**
Friday, 27th June 2003
Conference Centre, Wrightington Hospital
(33 delegates)

28. **FM ANNUAL CONFERENCE – 2003**
IMPROVING SERVICES THROUGH YOUR STAFF
Thursday and Friday, 18th and 19th September 2003
The Swan Hotel, Newby Bridge, Cumbria.
(40 delegates)

29. **AGENDA FOR CHANGE**
Friday, 24th October 2003
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(55 delegates)

30. **DEVELOPING A WORKFORCE STRATEGY FOR FACILITIES MANAGEMENT STAFF**
Friday, 4th June 2004
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(55 delegates)

31. **FM ANNUAL CONFERENCE – 2004**
FACILITIES MANAGEMENT – A NEW DIRECTION OF TRAVEL
Thursday and Friday, 9th and 10th September 2004
The Swan Hotel, Newby Bridge, Cumbria.
(40 delegates attended)

32. **IMPROVING PERFORMANCE OF FM DIRECTATES**
Thursday, 19th May 2005
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(50 delegates attended)

33. **FM ANNUAL WORKSHOP, 2005**
DELIVERING QUALITY SERVICES IN A COMPETITIVE ENVIRONMENT
Thursday and Friday, 8th and 9th September 2005
The Swan Hotel, Newby Bridge, Cumbria.
(40 delegates attended)

34. **CLEAN HOSPITALS SUMMIT,**
Friday, 14th October 2005,
Stanley House Hotel, Mellor, Lancashire.
(80 delegates attended)

35. **SECURITY CONFERENCE**
Tuesday, 18th July 2006,
The Conference Centre, Wrightington Hospital NHS Trust, Wigan

36. **FM ANNUAL WORKSHOP 2006**
Thursday and Friday, 5th and 6th October 2006 (2-day residential conference)
The Swan Hotel, Newby Bridge, Cumbria.

37. **SERVICE LEVEL AGREEMENTS / CONTRACTS**
Autumn 2006.

PAST EVENTS

ESTATES TRAINING ADVISORY GROUP

1. **COMPETITION OR PARTNERSHIP ? NHS ESTATES DEPARTMENTS AND THE PRIVATE SECTOR**
One-day conference held on Thursday, 20th October, 1994 at the Conference Centre, Wrightington Hospital NHS Trust, Hall Lane, Appley Bridge, Wigan.
(54 delegates)

2. **RISK MANAGEMENT AND PRESSURE SYSTEMS**
One-day conference held on 23rd February, 1995, at The Conference Centre, Wrightington Hospital NHS Trust, Wigan.
(36 delegates)

3. **CAPITAL INVESTMENT AND QUALITY**
One-day conference held on 8th June, 1995
The Conference Centre, Wrightington Hospital NHS Trust, Wigan.
(38 delegates)

4. **CONDITION APPRAISAL**
Thursday, 1st February, 1996
The Conference Centre, Wrightington Hospital NHS Trust, Wigan.
(50 delegates)

5. **PERFORMANCE MEASUREMENT : BENCHMARKING AND LABOUR MANAGEMENT SYSTEM**
Thursday, 13th June, 1996
The Conference Centre, Wrightington Hospital NHS Trust, Wigan.
(50 delegates)

6. **PLANNING AND PROCUREMENT IN THE NHS**
Tuesday, 1st October, 1996
Lecture Theatre, Giving for Living Research and Postgraduate Centre, Royal Manchester Children's Hospital.
(20 delegates)

7. **BUSINESS AND STRATEGIC PLANNING FOR ESTATES**
Thursday, 7th November, 1996
The Conference Centre, Wrightington Hospital NHS Trust Wigan
(36 delegates)

8. **BENCHMARKING**
Thursday, 3rd July, 1997
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(38 delegates)

9. **IMPROVING THE MANAGEMENT OF MAINTENANCE**
Thursday, 6th November 1997
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(42 delegates)

10. **PORTABLE APPLIANCE TESTING**
Wednesday, 10th June, 1998
North Trafford College, Moss Road Centre, Manchester
(18 delegates)

11. **HOW TO ACHIEVE COMPLIANCE WITH THE ELECTRICITY AT WORK REGULATIONS**
Friday, 26th June, 1998
British Broadcasting Corporation, Oxford Road, Manchester
(33 delegates)

12. **Y2K - ESTATES FINAL REVIEW**
Thursday, 12th November, 1998
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(83 delegates)

13. **GAS SAFETY IN THE HOSPITAL ENVIRONMENT**
Thursday, 22nd April 1999
Wrightington Hotel and Country Club, Wigan
(73 delegates)

14. **FIRE PRECAUTIONS IN TODAY'S HEALTH SERVICE**
Thursday, 10th June 1999
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(66 delegates)

15. **ARE YOU TREADING WATER?**
Thursday, 17th November 1999
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(48 delegates)

16. **UNDERSTANDING LOLER & PUWER**
Thursday, 2nd March 2000
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(54 delegates)

17. **STERILISATION & DECONTAMINATION OF MEDICAL DEVICES AND LINEN**
Thursday, 22nd June 2000
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(51 delegates)

18. **ASBESTOS / ASPERGILLUS**
Monday, 27th November 2000
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(70 delegates)

19. **ENERGY CONSERVATION**
Thursday, 26th April 2001
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(24 delegates)

20. **MEDICAL GASES**
Wednesday, 21st November 2001
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(40 delegates)

21. **CONTROLS ASSURANCE**
Thursday, 18th April 2002
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(55 delegates)

22. **PRAGMATIC LEGIONELLOSIS PREVENTION**
Wednesday, 6th November 2002
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(67 delegates)

23. **UNDERSTANDING BUILDING MANAGEMENT SYSTEMS,**
Tuesday, 26th November 2002
Clayton Park Conference and Learning Centre, Clayton le Moors, Accrington
(24 delegates)

24. **PRAGMATIC LEGIONELLOSIS PREVENTION**
Thursday, 13th March 2003
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(69 delegates)

25. **UNDERSTANDING BUILDING MANAGEMENT SYSTEMS,**
Friday, 16th May 2003
Clayton Park Conference and Learning Centre, Clayton le Moors, Accrington
(26 delegates)

26. **ASBESTOS,**
Thursday, 6th November 2003
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(80 delegates)

27. **VENTILATION IN HEALTHCARE PREMISES**
Thursday, 29th April 2004,
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(80 delegates)

28. **MAINTAINING POOL AND SPA WATER QUALITY**
Friday, 16th July 2004
Clayton Park Conference and Learning Centre, Clayton le Moors, Accrington
(25 delegates)

29. **ESTATES MODERNISATION / TRAINING DEVELOPMENT FOR ESTATES STAFF**
Monday, 22nd November 2004
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(80 delegates attended)

30. **MANAGING FIRE IN HEALTHCARE PREMISES**
Thursday 10th June 2005
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(80 delegates attended)

31. **ESTABLISHING AND MANAGING BACKLOG MAINTENANCE**
Thursday, 28th July 2005
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(80 delegates attended)

32. **DECONTAMINATION “National Standards – Local Delivery”**
Friday, 4th November 2005
The Conference Centre, Wrightington Hospital NHS Trust, Wigan
(80 delegates attended)

33. **WASTE MANAGEMENT IN THE NHS**
Friday, 28th April 2006
The Conference Centre, Wrightington Hospital NHS Trust, Wigan